

## Chapter Six (b): Factory Resetting

### Summary of Chapter:

- How to Factory Reset your Pilot via the Management screens.

### What you need:

- Knowledge of Admin user account and valid password.

### Software Revision Required:

- Applicable to software revision 5.2.0 > Net/CachePilots

(Net/CachePilot will be referred to as 'Pilot'. All image examples are of a NetPilot.)



### CachePilot Warning:

Factory Reset is not recommended for CachePilots as it will wipe all content of the hard drive i.e. Espresso etc. The only way to get this back on the CachePilot is to send it back to Equinet at a cost to be re-imaged.



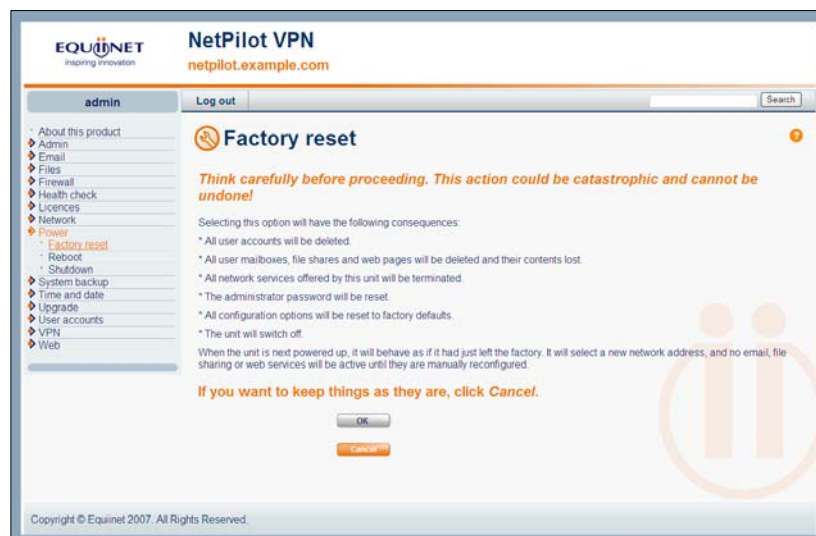
### Net/CachePilot Warning:

Once you have Factory Reset your Pilot, it cannot be undone. There will be no email, file sharing or web services until they are manually reconfigured. The user accounts, mailboxes, file share, web pages will be deleted. All network services offered will be terminated. The admin password will be reset and the configuration options will be reset to the factory defaults.


### Factory Resetting the Pilot:


- Log on to the Pilot as shown in Chapter One (b).

- From the left-hand side of the screen, select 'Power' and then 'Factory reset'. (All links are highlighted below).





- You will be presented with the screen shown above.

 Once you have read the warning message, and you are sure you want to continue, select the 'OK' button.

 You will see the below screen:



 Please read the warnings that are given on the screen and if you are certain that you want to Factory Reset your Pilot select 'OK'.

 You will be presented with the following screen.



 Once you have heard the beeping stop, the Pilot will power down. If this does not occur after 2mins, please switch the power off.