

Chapter Seven (h): Viewing the Network Diagnostics

Summary of Chapter:

- How to view the Network Diagnostics on your Pilot.

What you need:

- Knowledge of Admin user account and valid password for your Pilot.

Software Revision Required:

- Applicable to software revision 5.2.0 > Net/CachePilots

(Net/CachePilot will be referred to as 'Pilot'. All image examples are of a NetPilot.)

Viewing the Network Diagnostics:

- Log on to the Pilot as shown in Chapter One (b).
- From the left-hand side of the screen, select 'Network' and then 'Diagnostics'. (All links are highlighted below).
- You will be presented with the screen shown below.



You can:

- Select one of the radio buttons (highlighted above); depending on which diagnostic you want to perform.

Or:

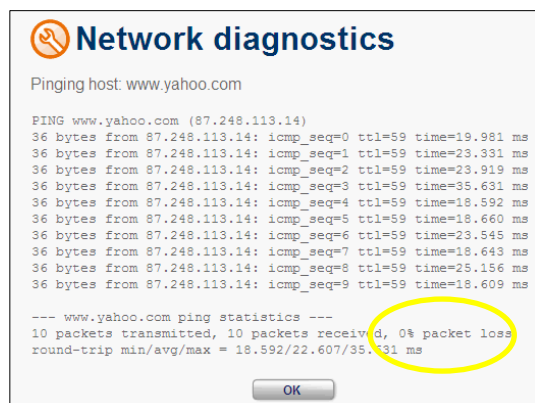
- Select one of the predefined destinations or enter your own in the text box provided.

Or:

- If you wish, you could enter an IP address. If you would like to do this, un-tick 'Look up host names' and enter the IP address in the text box provided.

- When you are satisfied with the settings select 'OK'

- The next screen you will be presented with is shown right, it shows you how many packets are lost on the line (highlighted below)



- When you have finished, click the 'OK' button.